RST

RS Technology

COMPANY
P R O F I L E

**Efficiency and Excellence
in every service**

About RS Technology

RS Technology is a leading IT services provider in Bangladesh that offers a wide range of services to clients. Specializing in high-tech depot repair services for electronic products, RS Technology uses modern service procedures and the latest technology to ensure the best possible service for its clients. The company has a skilled technical team that is highly trained and committed to customer satisfaction. Services include hardware repair, software installation, and network support. RS Technology is dedicated to staying ahead of the curve in terms of technology and is constantly investing in the latest tools and techniques to provide reliable and efficient IT services.

Mission

RS Technology's mission is to provide clients with the most reliable and efficient IT services possible. The company is committed to using modern service procedures and the latest technology to deliver the best possible service to clients, while maintaining a high level of customer satisfaction.

Vision

RS Technology's vision is to become the leading IT services provider in Bangladesh, offering cutting-edge solutions that meet the unique needs of clients in various industries. The company aims to achieve this vision by constantly innovating and staying ahead of the curve in terms of technology and techniques.

Values

At RS Technology, we are committed to the following values:

● **Customer Satisfaction:** We prioritize our clients' satisfaction and strive to provide exceptional customer service.

● **Technical Expertise:** Our technical team is highly qualified and trained to provide exceptional technical expertise to clients.

● **Integrity:** We conduct our business with honesty and transparency, and maintain the highest ethical standards.

● **Innovation:** We constantly innovate and invest in the latest technology to provide the best possible solutions to clients.

● **Teamwork:** We work collaboratively and value teamwork to ensure that we deliver the best possible service to clients.

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Technical Team

RS Technology has a skilled technical team that is highly qualified and trained to provide exceptional customer service and technical expertise.
The team includes:

- Certified hardware and software technicians
- Network engineers
- IT consultants

The technical team is committed to staying up-to-date with the latest technology and
techniques to ensure that clients receive the best possible service.

Technology and Innovation

RS Technology is committed to staying ahead of the curve in terms of technology and constantly invests in the latest tools and techniques to provide the most reliable and efficient IT services possible. The company's mission is to provide clients with the most reliable and
efficient IT services possible.

Services Offered

RS Technology offers a wide range of services to clients, including:

- High-tech depot repair services for electronic products
- Hardware repair, including laptop repair, desktop repair, printer repair, and more
- Software installation, including operating system installation, software updates, and including antivirus installation
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- Network support, including network setup, configuration, and troubleshooting
- Data backup and recovery
- IT consulting services

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Seles Service

RS Technology offers a wide range of IT products! Whether you need a reliable printer for crisp documents, a versatile photocopier for those high-volume tasks, or a speedy scanner for digitizing your paperwork, we have the perfect solution for you. For those on the go, our laptops offer exceptional performance and portability, ensuring you stay productive wherever you are. If you prefer a more robust computing experience, our desktops provide power and flexibility to meet your demands.

RS Technology sales all type of IT products such as :

- **Printers:** Our printers offer high-quality printing solutions for both home and office environments, ranging from compact INK Tank, Smart Tank, Mono Laser, Calor Laser to multifunctionlaser printers.

- **Photocopier:** Streamline your office tasks with our efficient photocopiers, perfect for high-volume jobs.

- **Scanners:** Digitize your paperwork quickly and easily with our reliable scanners.

- **Laptops:** Stay productive on the move with our powerful and portable laptops.

- **Desktops:** Experience speed and flexibility with our desktop computers, ideal for demanding tasks.

- **Servers & Switches:** Ensure seamless connectivity and data transfer with our robust server and switch solutions.

- **All Type of IT Products:** Whatever your IT needs, we've got you covered. Upgrade your technology today and unlock new possibilities.

Contact Us:

To learn more about our products and services or to discuss your IT needs, please contact us at
mobile no: 01681-203573. We look forward to the opportunity to serve you and help you achieve your business goals.
Connect with Us: **https://rstechnology.com.bd/**

Customer Service

RS Technology is dedicated to providing superior customer service and understanding each client's unique needs. The company delivers customized solutions to meet these needs and provides exceptional support to ensure that clients are satisfied with the services they receive. RS Technology offers its services in any district of Bangladesh within 24 hours, ensuring that clients receive timely and reliable service.

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Our big achievement

bKash, a leading mobile financial service provider, has engaged in Three Years (January 2024- to 31 December 2026) an annual maintenance contract (AMC) with RS Technology, a recognized IT solutions provider, to oversee the repair and maintenance of its 107 Printer & Photocopy **printers Epson Eco Tank L3250, LaserJet PRO M402DN, Officejet X476DW, LaserJet PRO M401DN, M477fdw. Color LJ M479FDW, M554DN Color, LaserJet PRO 4003dn ,Toshiba E-Studio 2329A and photocopy Canon iR2002, iR2520, ire 1435, ire 2525W, BP-30M28 B&W, AR-7024D B&W, Toshiba E-Studio 2518A. E-Studio 2309A , E-Studio 2329A)** machines .

Under this agreement, RS Technology will deliver specialized repair services for bKash's IT infrastructure, ensuring optimal functionality and minimizing disruptions. This partnership underscores bKash's commitment to upholding the reliability and efficiency of its technology-driven operations through strategic collaborations with industry-leading experts like RS Technology.

Manage Print Service (MPS)
From
RS Technology

"No INVESTMENT, NO MAINTINENCE"

With reference to your query, we are grateful to you for giving us the opportunity to submit the Proposal for Manage Print Service (MPS). It's managed by HP, Canon, Toshiba, RICOH digital MFP through RS Technology.

In This Regard, we have managed indeed to provide our services to meet your requirements for Print, Copy and Scan by your day to day business operations. We like to offer for your required services.

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Our Corporate Clients

RS Technology is a reliable and professional IT services provider that is committed to providing the best possible service to its clients. The company's dedication to customer service and technical expertise sets it apart from other IT service providers. If you are looking for a reliable partner for your IT needs, RS Technologs is the right choice.The company invites you to work with them and experence their commitment to cutomer service and technical expertise.

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